How to reset your password on the Totality Core mobile app
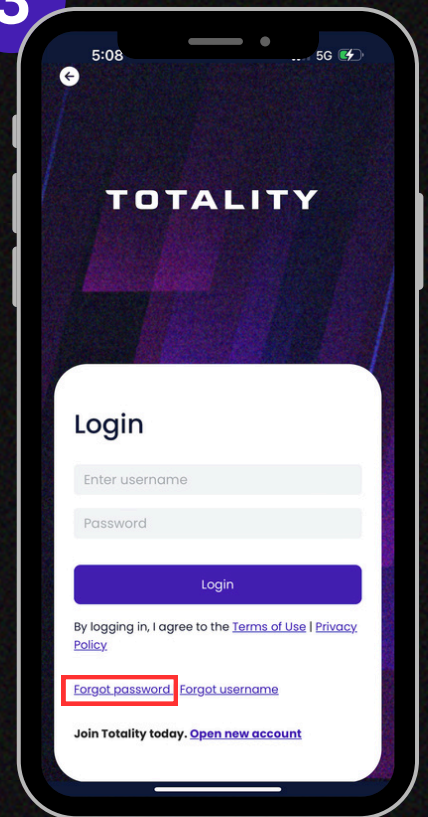
![Totality logo]
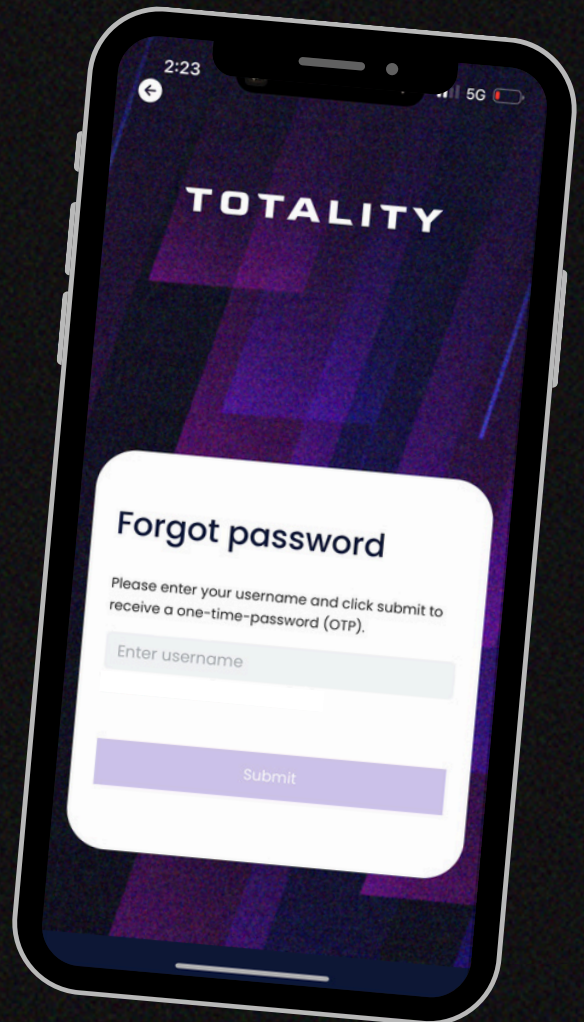
Walkthrough Guide

1

Open the 'Totality Core' mobile app on your device.

2

Tap 'Login'.

3

Tap 'Forgot password'

4

TOTALITY

Forgot password

Please enter your username and click submit to
receive a one-time-password (OTP).

Enter username

The Username field is required.

Submit

+61 481 613 030
now

We have received a password reset request on
your Totality account. Do you approve of this r...

TOTALITY

Two factor
authentication
pending

A WhatsApp has been sent to your associated
WhatsApp-enabled device *** **** 575, please
accept to continue

Resend request

Don't have WhatsApp | Request via SMS or Email

Need help?

TOTALITY

Two factor
authentication
pending

A request was sent via SMS to *** **** 575, please
submit one-time-password (OTP) to continue

One-time-password

Verify

Resend request

Request sent
Don't have SMS | Request via WhatsApp or Email

Need help?

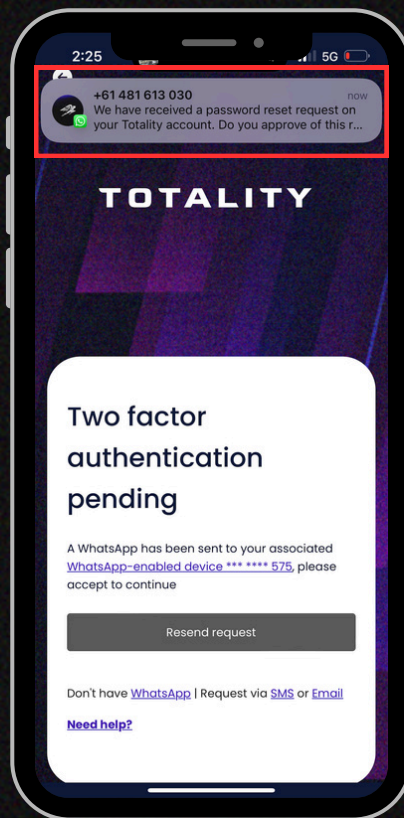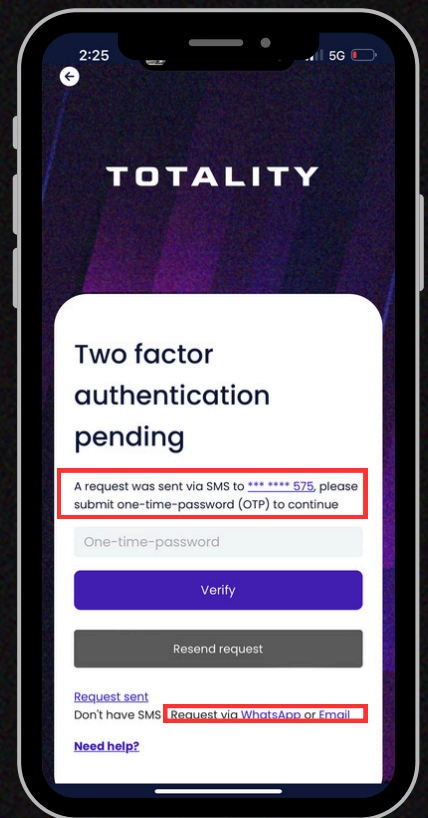
Enter your account
username. For existing
clients, this will be the
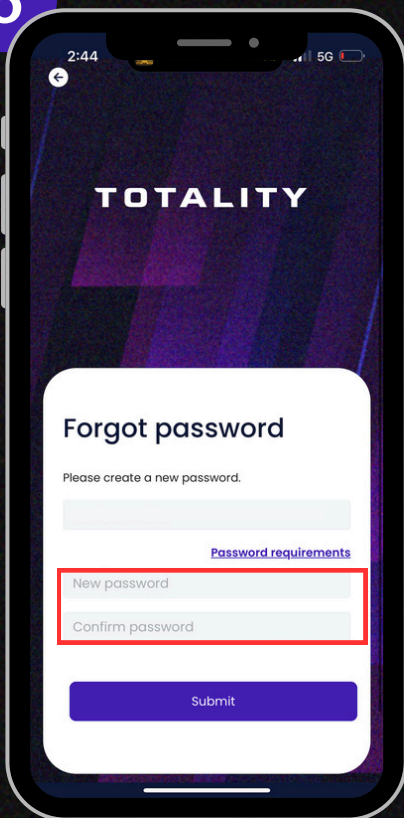same as your Saxo
account username.

If you have WhatsApp,
please check your
account and follow the
approval prompt.

Alternatively, you can
request an SMS or email
to receive a 2FA code.
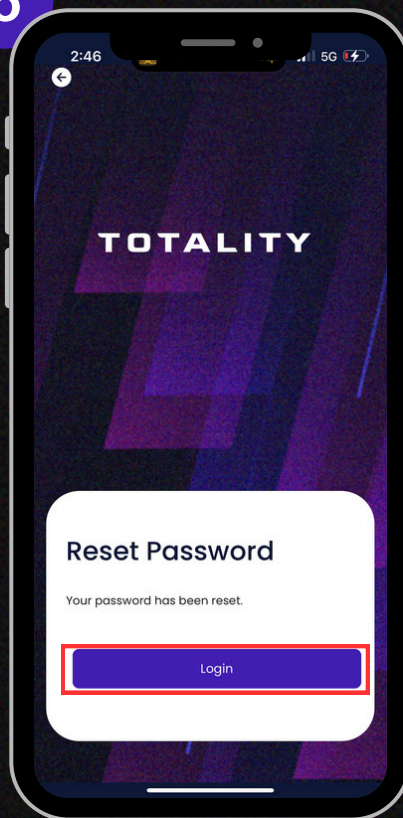Enter this code in the
Totality app.

5

TOTALITY

Forgot password

Please create a new password.

Password requirements

New password

Confirm password

Submit

Create your new password.

6

TOTALITY

Reset Password

Your password has been reset.

Login

Proceed to log in.

For questions or support, reach out to our client services team at help@totality.com.au or call us on +61 2 8267 9000